

Williamson-Thermoflo Limited Warranty

Williamson GL and Thermoflo GL Indirect-Fired Water Heaters

Warranty for Residential Applications — Limited 10 Year

Tank Assembly ---- Williamson-Thermoflo warrants the tank assembly of the indirect-fired Water Heater referenced above (the "Water Heater") to be free from defects in material and workmanship for 10 years from the date of installation of the Water Heater (the "Tank Assembly Warranty Period"). If a leak in the tank assembly should occur during the Tank Assembly Warranty Period, Williamson-Thermoflo will provide a replacement tank assembly for such defective tank assembly. Such replacement tank assembly will be furnished with the nearest comparable model available from Williamson-Thermoflo at the time of such replacement.

All Other Water Heater Parts ---- Williamson-Thermoflo warrants all parts of the Water Heater other than the tank assembly ("Parts") to be free from defects in material and workmanship for one (1) year from the date of installation of the Water Heater in a residential application (the "Parts Warranty Period"). If any Part(s) are found to be defective in materials or workmanship during the Parts Warranty Period, Williamson-Thermoflo will provide replacement Part(s) for such defective Part(s).

Information on the proper installation, operation, and maintenance of Williamson-Thermoflo products ("Products") is found in the installation, start-up, operations, owner/user's manuals, service/maintenance instructions, and other printed/technical information provided with the Product or direct from Williamson-Thermoflo or williamson-thermoflo.com.

THE WARRANTY SET FORTH ABOVE DOES NOT COVER THE FOLLOWING:

1. Any Water Heater not initially installed with a new temperature-pressure relief valve bearing the listing of the American Society of Mechanical Engineers (A.S.M.E.) at the time of the Water Heater installation.
2. Any Water Heater that has a failure or malfunction resulting from (a) failure to keep the tank full of potable water; (b) failure to assure that water in the tank is free to circulate at all times; (c) failure to inspect and replace the anode; or (d) failure to keep the tank free of water sediment or scale deposits.
3. Any Water Heater that has potable water in the unit with a chloride or chlorine content higher than 80 mg/liter.
4. Any Water Heater installed in an application that includes any type of water softener system not installed and maintained in accordance with manufacturer's specifications.
5. Any Water Heater installation where non-metallic piping products without an oxygen barrier are used.
6. Any Water Heater used for any non-potable application, including, without limitation, pool or process heating.
7. Products that were not installed in accordance with manufacturer's instructions by a qualified heating or plumbing contractor whose principal occupation is the sale and installation of plumbing, heating, and/or air conditioning equipment; or unsatisfactory performance caused by improper installation.
8. Products that have been moved from their original installation site.
9. Components that are part of the heating system into which the Water Heater is incorporated that are not Williamson-Thermoflo Products.
10. The workmanship of the installer of the Water Heater.
11. Normal wear and tear.

12. Any costs for labor to remove the Product(s) that are the subject of the warranty claim and to install replacement Product(s); transportation to return the Product(s) that are the subject of the warranty claim (if return is required); and any other materials necessary to perform the replacement.
13. Any Products that fail or malfunction as a result of improper or negligent operation, adjustment (including boiler/burner), control settings, repair, care, or maintenance; freezing, accident, fire, flood, or acts of God; abuse or misuse; unauthorized alteration; power failures; or inaccurate or incomplete information or data supplied or approved by any party other than Williamson-Thermoflo.
14. Any Products not properly sized for the application.

THE WARRANTY DESCRIBED HEREIN IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. WILLIAMSON-THERMOFLO EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT, MULTIPLE, OR PUNITIVE DAMAGES FOR BREACH OF ANY EXPRESS WARRANTY.

To commence a warranty claim, please notify the Contractor. The Contractor will in turn notify the authorized Williamson-Thermoflo Distributor from whom the Water Heater was purchased. If this action does not result in warranty resolution, you may contact the **Warranty Center, 523 S New Street, Eden, NC, 27288, or call 888-821-0124, or email wt.warranty@williamson-thermoflo.com**. Williamson-Thermoflo may require return of the Product(s) that are the subject of the warranty claim through the same trade channel, in accordance with the Williamson-Thermoflo procedure then in effect for handling returned Products, for inspection to determine cause of failure.

If you have any questions about the coverage of this Limited Warranty, please contact Williamson-Thermoflo at the address provided above.